

APPOINTMENT CANCELLATION POLICY

We strive to render excellent care to you and the rest of our clients. Your care and treatment is our priority for us. We also ask that you respect your practitioner's time. In an attempt to be consistent with this, we have a Cancellation Policy that allows us to schedule appointments for our clients, with respect for your time, the next client's time, and the practitioner's time. In order to provide you and others with excellent customer service and access to appointments during peak times, we kindly ask for the following considerations:

CANCELLATION POLICY & FEES:

We respectfully request at least 24 hours notice to cancel or reschedule your appointment.

If your booking a party or an event we ask that you provide a 72-hour notice prior to your appointment.

First/Second Cancellation: Less than 24 hours notice will result in a 100% forfeiture of your deposit.

Third Cancellation: Less than 24 hours notice will result in a charge equal to 50% of the reserved service amount.

All "NO SHOWS" will be charged 100% of the reserved service amount.

A non-refundable deposit of \$100 will be required at time of making all appointments and will be refunded for services rendered at time of your appointment.

All parties and events require a \$150 deposit for each attendee and will be required at time of making the appointment and will be refunded for services rendered at time of your appointment.

This cancellation policy allows us time to inform our standby guests of any availability

If you have questions regarding this policy, please let us know, and we will be happy to clarify our policy for you.

Thank you for understanding and for being a part of the Belladri experience.